

How do I check Player Tags in the Courtside App?

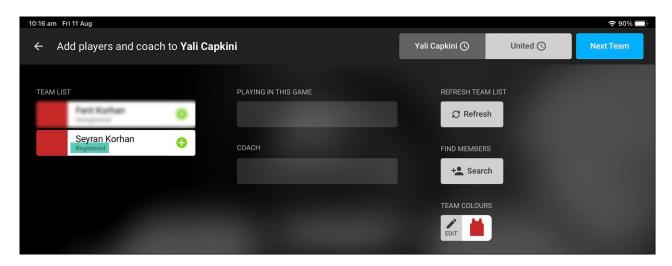
Last Modified on 07/12/2023 3:58 pm AEDT

Within the Courtside app admins will notice that when viewing each team list, players will show with a few different "player tags". Below is an explanation on what each of these means.

Some organisations have use for these player tags while other organisations don't, so you can feel free to ignore these tags if you don't necessarily need them.

REGISTERED

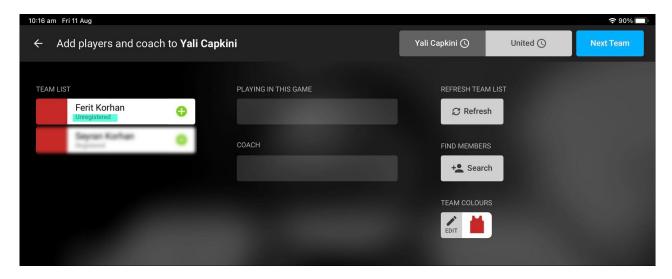
When a player shows as "registered" this means that they are curently registered to the current season and have purchased the relevant products etc.



UNREGISTERED

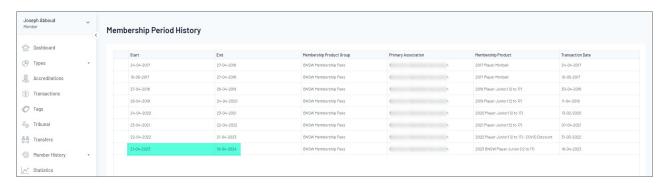
This tag is related to the "Registered Until Date" within a members profile. This date is required for a player to show as registered within the app and is related to a specific field within a product that the member has purchased.

If your organisation is not taking online registrations through us then all members will appear this way when using Courtside - this does not mean they are not registered to the current season, as if they were not registered then they wouldn't appear in this list at all.



Associations under Basketball Australia:

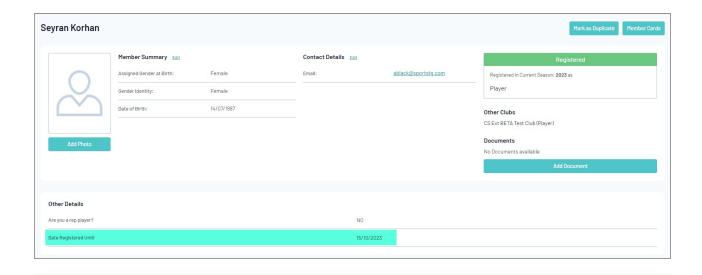
As Basketball Australia use membership periods for members (e.g registered for 365 for insurance etc); if a player is showing as unregistered this will mean that the player has either not purchased a product that has a current/active membership period or the membership period has expired for this member. Be sure to check their member profile to confirm which it might be.



All other associations:

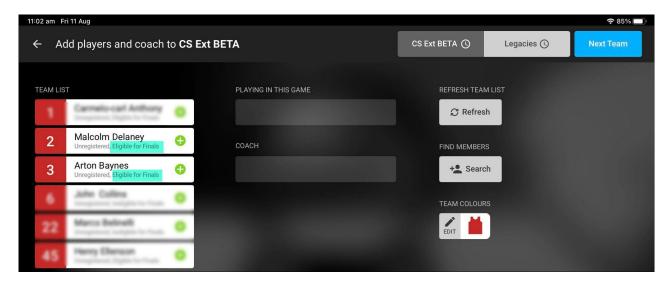
For those associations that do not fall under BA; if a player is showing as unregistered this will mean that the member has not purchased a product that has a "registered until date" set. Be sure to check their member profile to confirm this is the case and add the relevant product if need be.

This field is called "**Set Member Registered Until**", which can be edited within the product itself - make sure this date is set for either how long the season will be or most commonly 365 days.



ELIGIBLE FOR FINALS

This tag means that the player has played a minimum amount of games required in order to play finals based on what was set for the competition.



INELIGIBLE FOR FINALS

This tag means that the player has not played the minimum amount of games required in order to play finals based on what was set for the competition.

