

Report an issue

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Step 1.

Firstly, check the Current Issues page to see if there are any relevant details and advice. We might already be on it!

Step 2.

If it is not a current known issue, Contact Us and provide full details. Heres some tips on what to provide:

- The name of your association, federation, league, club
- Contact details so we can get in touch
- The URL (address) of the page or pages where you are experiencing a problem.
- A step by step account of what you are doing or have done.
- What you were expecting to occur as opposed to what has occurred.
- Screenshots of the issue (if possible and is very helpful)
- The error message
- If it is an issue with a payment provide the first 6 last 3 digits on the credit card used.

Important: Fixtures, scores, ladders, player stats and other website content is managed by associations, federations, leagues and clubs. If you feel that something is not accurate or up-to-date, please contact the relevant organisation for that competition.

Related Articles

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